

Dramatically improve the efficiency and results of your mobile workforce.

Do you lack visibility into your mobile workforce? Do you lack the ability to take system-driven, real-time action? Is it impacting your operations?

- You don't know whether the schedule is being executed to plan or not until there is a customer complaint.
- It is difficult to figure out why you didn't execute to plan.
- Customers are dissatisfied due to an unpredictable schedule, or wide scheduling windows to not miss expectations.
- Lack of Field Service Employee utilization leads to unnecessary increases in resourcing and costs.
- You don't know whether processes are being followed in the field.



Tourmo was the first partner to address our cross-departmental issues and manage our company's complex workflows in order to deliver accurate and actionable real-time insights to our managers. Their AI Platform's ability to process tasks and jobs automatically has reduced the "burden" on our leaders and our teams – very impressed with the speed of deployment and ease of use.



– A Tourmo user testimonial from the Oil & Gas industry



Automated Workforce Operations Workflows

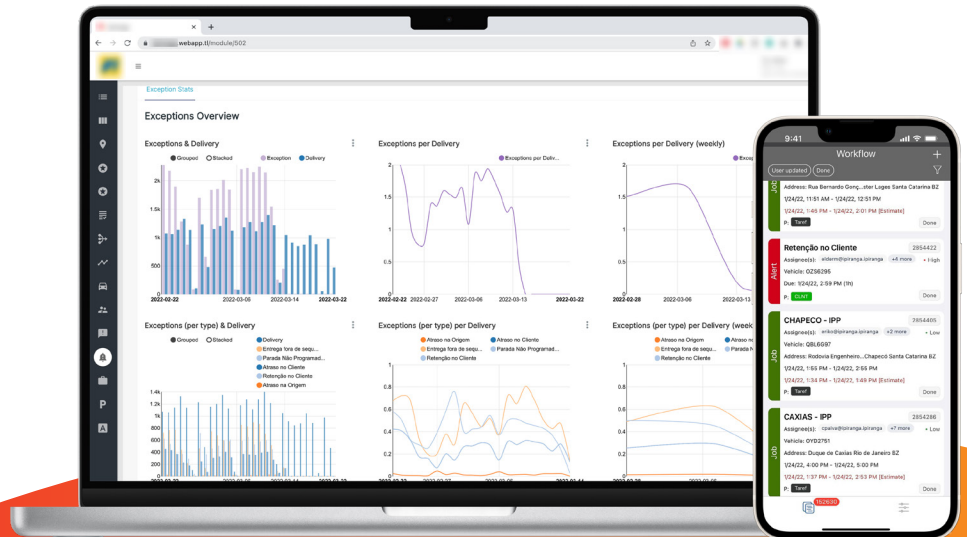
- **Better engagement:** Up to 25% increase in workforce utilization.
- **More reliability:** Up to 10% reduction in unnecessary trips.
- **Higher satisfaction:** Up to 15% increase in customer satisfaction.
- **Lower cost:** Up to 40% reduction in manual overhead.
- Increased employee engagement, reliability, and satisfaction
- Future-proof through configurability

Our automated Workforce Operations workflows give you total visibility.

Automate your plan, know whether you're on schedule, and automatically make adjustments as needed. Keep your team and customers constantly updated to ensure compliance and satisfaction.

Features

- **Worker Readiness:** We provide the tools to make sure your workforce, vehicles, and equipment are prepared and ready for their jobs.
- **Work Tracking:** Our AI-powered platform will let you know whether work is being executed to plan. We can notify your customers when there is a change, and even take action through automated workflows. For example, delays at client sites, unplanned stops, route deviations, and out of sequence deliveries can all be identified and managed.
- **Task Automation:** We provide highly configurable and automated task management. You can transform your business processes and forms to manage every step automatically – and with consistently high quality, efficiency, compliance, and safety. You'll deliver improved customer interactions, business results, and auditability.
- **Workforce Operations Workflow Management:** AI-powered business process management that delivers automation, insights, and transparency across organizations to leverage the value from your data – fully integrated with your business-unique workflows.



For more information, visit www.tourmo.ai

